

Daily Activities Report Feb 3rd

CPOs

- Spoke with owner of condo at [REDACTED] today – he is expressing his concern for the health and safety of the 245 tenants in the building. Exhaust fumes are being sucked into the HVAC system and causing people to feel unwell in the building. He asked that those trucks located at Bank St just south of Laurier Ave be moved into an area that is not close to residential units.
- 22-28477 – attended [REDACTED] – They had a broken window overnight (22-28293). Staff have experience harassment walking to and from work (protestors yelling at them for wearing masks), protestors coming into the coffee shop have been calling staff robots/sheep all the while unmasked. We discussed safety plans ie walking with a buddy with an accessible cell phone. Advised to call police if individuals get aggressive/hostile/refuse to leave.
- 22-28487 – follow up on email from complainant from [REDACTED] – Major concerns about Kent St with the noise/fumes and number of Jerry cans. He is currently walking his 2 kids to and from the LRT (school transportation) as protestors have harassed them. They would like to plan a “take back the street” event for their street so that families/kids can be outside and have activities – TBD.
- 22-28531 – flagged down by passerby – Disoriented Asian female walking in the area. Language barrier but seemed to lose her way – no buses. We were able to determine where she lived and drove her home to [REDACTED]
- 22-28611 – Outreach to businesses on Elgin St:
 - [REDACTED] – no issues however people are attending without masks – washrooms closed
 - [REDACTED] no problems – 1 incident with someone wanting to use the washroom but eventually left
- [REDACTED] – They are seeing low numbers due to people not wanting to come downtown. They had one incident of one anti-masker being asked to leave and when he did leave, he yelled at staff that he was going to “slit their throats”. Staff were advised to call police when this happens.
- [REDACTED] – Issues with anti-maskers
- [REDACTED] – no issues, behaviours are good
 - It appears the general consensus for Elgin St is that there are no issues for the businesses, although EABA (Elgin Area Business Association) is seeing an increase in graffiti to businesses. They have been asked to report these acts of mischief to OPS.
- I’m hearing a lot of feedback from residents in the area of Cooper St and Kent St and their concerns for the lack of access to Kent St from Somerset St north to the Hill. They say they have huge concerns for the number of jerry cans of diesel fuel they are seeing. They are not seeing any police in this area. This information was sent to Staff Letellier and Sgt Le, and then sent to Staff Svab and Staff Hull in NCRCC for their information.
- I received one email from a concerned resident regarding the Chief’s Powerpoint Slides being in colour. This resident is colour-blind and could not differentiate between the colour schemes on the map depicting the road closures. I have forwarded his complaints to Media and Corporate Comms and Media replied to me that the appropriate changes will be made to make the slides more accessible

- Update from Rideau BIA director [REDACTED] on Feb. 2nd after sending Engagement Log - he had with Chief and other BIAs. Thanked OPS for service
- Forwarded L1 updates from INTERSECT to Ottawa Security Network (OSN) - OSN is comprised of security directors and managers mainly in Downtown Core
- Phone call with Security Manager at [REDACTED] - Reiterated offer to OPS to use some available space in the mall for staging/surveillance. Email for this sent by mall's E.D. to Chief
- Virtual meeting coordinated by Councillor Fleury - Market BIA, Rideau BIA, [REDACTED] amongst others on call. Supt. Zackrias also on to answer questions/concerns. Main request from BIA is what is messaging from the City about whether or not businesses should open this weekend.
- Phone call with Sandy Hill [REDACTED] - Addressed concerns team had about impact demo might have on operations this weekend
- Today myself (Cst Islam) and Cst DHALIWAL conducted outreach program to residence, businesses and faith groups who are impacted by the convoy demonstration. The goal of the outreach was to reassure and capture the unique concerns of the community and pass it along to the chain of command.
 - At 1022hrs we attended the [REDACTED] and spoke with Ahmed. Ahmed at first was reluctant to engage with us, however, after back and forth dialogue over the phone, he agreed to meet with us and shared the following concerns/feedback;
 - Ahmed stated due to his lived experience, he doesn't trust police and hopes police will meet the public wherever they are
 - Ahmed shared some of their residence were accosted by the convoy goers for wearing a mask
 - Some of the residence found the constant horn blaring too much to deal with
 - Cst DHALIWALI and I acknowledged Ahmed's concerns and reassured him we were there to listen and share his concerns with our chain command
 - Ahmed at the end thanked us for checking in on them.
- At 1058hrs we attended the [REDACTED] and spoke with [REDACTED] who shared the following with concerns/feedbacks;
 - He resides and works in the down town core
 - Extremely not happy with convoy
 - He was called Sand N word (racist slur word)
 - Disappointed with police
 - Believes police are biased when it comes to the convoy demonstration
 - If this was a BLM group, this will never be tolerated
 - Disappointed with the Chiefs soft approach to this unlawful demonstration

3. At 1304hrs we attended the [REDACTED] However, the Centre was closed

4. At 1341hrs I attended [REDACTED] and spoke with 13 business who all shared the following similar concerns;

- customers are afraid to come to the downtown core
- products are expiring daily
- covid restriction + convoy = biggest losses to date
- not sure how long this can be sustained
- deliveries can't make it in
- convoy goers not abiding by public health measures
- the overall theme was that they're being held collateral damage

It should be noted, I offered the owner of Nature Care who was concern about not receiving deliveries that I was going to look into ways we can facilitate for him to receive his deliveries. He was grateful for the support.

5. At 1407hrs I received an email from Cst NADEAU informing myself and other CPC officers of a particular interaction he had with a residence and kindly requested a follow up.

-At 1548hrs I attended [REDACTED] and spoke with the residence who brought the following concerns/feedbacks to me;

- the residence immediately started to cry and stated she and fellow residence are overwhelmed by all of this
- the residence spoke about her experience with particular police officer who told her all convoy goers are not bad people
- the residence appreciated Cst NADEAU who took the time to listen to her concerns and went above and beyond to connect her with cpc officers
- the residence also expressed disappointment with the chief and believed he's not doing enough to enforce the laws on the book
- the residence requested if myself and Cst LEMIEUX can meet with some of the residence in the building which I agreed. She will send a confirmation email

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NRT

- 22-271-04 [REDACTED] – Spoke with employee, no concerns in relation to truck convoy
- 22-27128 [REDACTED] – Closed – Appears to be results of convoy as it was supposed to be open
- 22-27128 [REDACTED] – Spoke with employees. Had to have trucks moved from out front on King Edward
- 22-27286 [REDACTED] – Noise issues during the day with demonstrators but quiet in the evening
- 22-27119 [REDACTED] – No issues in the restaurant but employees upset over trucks parked on Rideau St
- [REDACTED], advised they have had no real issues
- Advised that they appreciated the check in
- [REDACTED] advised that they had no issues but were appreciative of the visit
- [REDACTED], advised that for the most part that customers were compliant, they appreciated the visit.
- Assisted a vulnerable person sleeping on the steps of [REDACTED]
- Attended [REDACTED] and removed a known drug dealer from the alley way
- Spoke with [REDACTED] staff to ensure that they were ok they stated they have had no more issues with the protestors
- Red light and no drivers license tickets issued 22-29046
- Walk through of [REDACTED] (a known drug/flop house 22-29084
- Attended Confederation park to check on the structure being built (Cst. Lamarche PLT) has been dealing with that
- Looked for a female wanted on a personal robbery file
- Checked [REDACTED] looking for a male who is allegedly looking into females windows and masturbating (information received from report analyst)
- [REDACTED] spoke to owners
- [REDACTED] check on staff
- [REDACTED] Check with staff
- Jules Morin park patrolled
- [REDACTED] Rideau patrolled
- [REDACTED] check on staff
- [REDACTED] check on staff.
- Confed Park spoke to protest security re fire route.
- [REDACTED] check on staff
- [REDACTED] Daly walk through
- Cst. Wallace/Cst.Lafreniere/Cst. Irvine
- [REDACTED]
- -Issues with people refusing to wear masks
- -travel time for employees is long due to no buses in area
- -had combative customers(getting better)
- 22-28419(Robbery Call at [REDACTED])
- -assisted patrol with canvass for suspect
- 22-28504(proactive policing in Byward Market Area)
- [REDACTED] Byward Market Square)
- -few issues with anti-maskers

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